

Website Stewardship Self-Assessment Checklist

How well are you actively managing and evolving your nonprofit's website?
For each statement below, check the box if it feels true for your organization today.

1. Strategic Alignment

- ☐ We regularly review our site to ensure it reflects current programs and organizational priorities.
- ☐ When our strategy or messaging changes, our website is updated soon after.
- ☐ Content on our site supports our top fundraising, communications, and program goals.

2. Internal Ownership

- ☐ We have a clear internal owner responsible for the website's overall direction.
- ☐ More than one staff member knows how to safely make basic updates.
- ☐ We have simple processes or editorial guidelines for keeping the site up to date.

3. Platform Health

- ☐ We perform routine checks to keep the site technically healthy and secure.
- ☐ Broken links, outdated plug-ins, and slow pages are addressed proactively.
- ☐ Our content is reviewed at least annually for accuracy and relevance.

4. Audience Engagement

- ☐ We've mapped out our site's core audiences and understand what they're looking for.
- ☐ Our site is structured to help visitors take meaningful action (e.g. donate, register, learn).
- ☐ We make improvements based on user behavior or direct feedback (not just internal opinion).

5. Organizational Learning

- ☐ We review website analytics or engagement data on a regular basis.
- ☐ We use what we learn from digital channels to inform broader communications decisions.
- ☐ When something isn't working on the site, we can explain *why*—and act on it.

✓ How to Use This

- **8–10 checks:** You're actively stewarding your site. Keep refining!
- **4–7 checks:** You've got a solid foundation. Small improvements will go a long way.
- **0–3 checks:** Consider where ownership or strategy may be unclear, and start there.

Ready to Evolve Your Website with Intention?

If your self-assessment revealed gaps, or confirmed what you've been feeling for a while, you're not alone.

Our **Digital Stewardship Program** is designed for nonprofit teams who want to move beyond the redesign cycle and take a more strategic, sustainable approach to managing their website. Whether you're looking for a sounding board or ready to explore next steps, I'd be happy to talk.

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Let's build a website that evolves with your mission.